

Buying Online

You can buy Fiona Krüger's watches online, directly from this website.

To order your exclusive timepiece you can:

- Email fiona@fionakruger.com specifying the design you are interested in. She will personally confirm your order and answer any queries you may have by email, phone or Skype.

Fiona follows every client's order from their first enquiry to the delivery of their watch. For pre-orders and custom designs, Fiona sends her clients regular updates and photos throughout the production of their timepiece allowing them to follow the whole process.

Key Points

- All watches come with a Certificate of Authenticity and a 2 Year Warranty.
- Watches are tested and inspected before shipping out to clients.
- Once produced, your watch will be shipped to you within 24 hours of receiving your final payment. All watches are shipped by express courier direct to all clients.
- Should there be an issue with your watch you can return it to the retailer you purchased it from or ship it back to Fiona if you bought it direct. Fiona will have it fixed immediately by her suppliers in Switzerland.
- Any necessary repairs are free of charge if they fall under the 2 year guarantee. Should this not be the case Fiona will happily have your watch repaired for you, however the costs will not be covered. In both cases the shipping expenses may be charged to the owner of the watch.

For queries relating to after sales service, quality assurance, production time and shipping please refer to the [Frequently Asked Questions](#) section on the contact page.